

**Instruction for returns:**

1. Please fill out points A, B, C and D. 2. Email this form to your contact person Metrobit Fzco or [imad.raad@metrobitcorp.com](mailto:imad.raad@metrobitcorp.com)
3. Customer Service department will review the units.
4. Customer Service department will return this RMA to you with valid RMA No.

**Please note:**

1. Repairs are only accepted with all information required.
2. It is important to have a description of the defect to make a repair or replacement as quick as possible.
3. please keep RMA# for further correspondence

## RMA Form

### A: Customer Information

Company name: .....

Contact person: .....

Address: .....

.....

Tel: .....

Email: .....

RMA #

Issue date :

Review Date :

Approved Date :

| Row | B. Serial No. | C. Part No. | D. Error Description | Warranty |   | Unit Repair price |
|-----|---------------|-------------|----------------------|----------|---|-------------------|
|     |               |             |                      | Y        | N |                   |
| 1   |               |             |                      |          |   |                   |
| 2   |               |             |                      |          |   |                   |
| 3   |               |             |                      |          |   |                   |
| 4   |               |             |                      |          |   |                   |
| 5   |               |             |                      |          |   |                   |
| 6   |               |             |                      |          |   |                   |
| 7   |               |             |                      |          |   |                   |
| 8   |               |             |                      |          |   |                   |
| 9   |               |             |                      |          |   |                   |
| 10  |               |             |                      |          |   |                   |

Issued by:

Reviewed by:

Approved by: